



TravelRouters
L I M I T E D

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HAJJ/UMRAH APPLICATION FORM

PERSONAL DETAIL

Full Name

(AS APPEAR ON PASSPORT)

Residential Address

Email Address

State of Origin

Nationality

Telephone Numbers

Profession

Marital Status Sex

Date of Birth

PASSPORT INFORMATION

Passport Type

Passport Number Issuance Date.....

Place of Issue.....ISSUING COUNTRY..... Expiry Date.....

ADDITIONAL PASSENGERS

a. Full Name.....

Date of birth..... Place of Birth..... Relationship.....

Passport No..... Place of Issue..... Issuing Country.....

Date of Issue.....Expiry Date.....

b. Full Name.....

Date of birth..... Place of Birth..... Relationship.....

Passport No..... Place of Issue..... Issuing Country.....

Date of Issue.....Expiry Date.....

c. Full Name.....

Date of birth..... Place of Birth..... Relationship.....

Passport No..... Place of Issue..... Issuing Country.....

Date of Issue.....Expiry Date.....

d. Full Name.....

Date of birth..... Place of Birth..... Relationship.....

Passport No..... Place of Issue..... Issuing Country.....

Date of Issue.....Expiry Date.....

e. Full Name.....

Date of birth..... Place of Birth..... Relationship.....

Passport No..... Place of Issue..... Issuing Country.....

Date of Issue.....Expiry Date.....

FOR FEMALE APPLICANTS ONLY

Are you married?

Yes ☐

No ☐

If yes, are you performing this Umrah/Hajj in company of your husband?

Yes ☐

No ☐

If No, do you have a Mahram?

Yes ☐

No ☐

If yes, what is the Name of your Mahram?

Relationship to Mahram

HAJJ

STANDARD PACKAGE ☐

DELUXE PACKAGE ☐

PREMIUM PACKAGE ☐

RAMADAN UMRAH

BASIC PACKAGE ☐

EXECUTIVE PACKAGE ☐

PREMIUM PACKAGE ☐

OTHER UMRAH

BASIC PACKAGE ☐

EXECUTIVE PACKAGE ☐

MONTH _____

For Custom Package, Briefly state your requirement:

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Special Requirement & Informations includes:

No of person per room/Airline preference/Additional cities/countries to visit with date,/length of stay at each location/ date of departure/Arrival Date / any other relevant information.

PAYMENT TERMS

Instalments

No of Instalment

Full payment

All payments must be in favor of Travel Routers Limited.

Full payment must be paid, at least one calendar month before the due date of departure.

GENERAL INFORMATION

Have you performed Umrah/Hajj before? Yes ☐ No ☐

If yes, summarise your experience in one sentence

What are your expectation from us?

MEDICAL INFORMATION

Medical Problems or Allergies (please check all that apply)

Diabetes ☐ Arthritis ☐ Blood Pressure ☐ Heart Problem ☐

Allergies (Pls Specify).....Others (Pls Specify).....

EMERGENCY CONTACT

Name

Relationship

Address

Telephone No's

GUARANTOR

Full Name

Address

Telephone Numbers

Occupation

Age

Attestation of the Guarantor

I, hereby testify before Allah that the applicant is a Muslim, and he/she is my..... He /She will abide with all the rules and regulations of the journey.

Guarantor's Signature

Date

DECLARATION

I hereby confirm that the information given above is true to the best of my knowledge. I shall abide by all laws and regulations guiding the activities of pilgrims during my stay in Saudi Arabia.

Pilgrim's Signature

Date

TERMS AND CONDITIONS

Travel Routers Ltd and their representatives are sincerely committed to assist pilgrims to perform a safe and fulfilling Umrah/Hajj. Our responsibilities are however limited as we act only as agents for the Pilgrims in making arrangements for the airlines, hotels, buses or any other services in connection with the performance of the Hajj, or Umrah. We assume no liability whatsoever for the injury, damage, loss, accident, delay, cancellation or irregularity which may be occasioned either by reason of defect through the acts or defaults of any company or person engaged in conveying the Pilgrims or in carrying out the arrangements of the Hajj or Umrah trips or as a direct or indirect result of acts of God, dangers incident to the air, fire, breakdown in machinery or equipment, acts of governments or other authorities de jure de fact, wars, whether declared or not, hostilities, civil disturbances, strikes, riots, theft, pilferage, epidemics, medical or customs regulations or from any causes beyond Travel Routers control, or from any loss or damage resulting from improper passports, visas, or other documents.

Travel Routers will accept no responsibility for the loss or additional expenses due to delay or changes in schedule or other causes and Travel Routers will not be responsible for the failure to follow instructions, including but not limited to check-in and checkout times and baggage handling.

In the event of delay, it is the responsibility of the airline to determine exactly what procedure will be followed. The policy chosen by that carrier shall be based on their procedure and shall not be the responsibility of Travel Routers and its affiliates who will not be responsible for any person (s) missing any part of the Hajj or Umrah negligence or delay or absenteeism at any time during the Hajj and/or Umrah trips and will not be responsible for any additional expenses for the participant to re-join the trip. Moreover, no changes or upgrade in the program will be honored once the ticket is issued and the full payment has been made. Also, no changes in itinerary will be entered and if cancelled the full payment made will not be refunded. No refunds will be given on any service rendered not utilized. It is the responsibility of each traveler to purchase his/her own

Trip Cancellation, Medical, Accident and Baggage Loss Insurance coverage offered by many Travel Insurance companies in Nigeria.

Satisfaction of the pilgrims is our consideration. Any claim or complaint by the client must be intimated to us. In the very unlikely event of there being something not to your satisfaction on the pilgrimage that is directly under our control, it should be reported immediately so that there is an opportunity to correct/rectify the same. Visa stamping is subject to approval by Saudi Embassy only. We will not be responsible if Visa is rejected by Saudi Embassy and in that case, Mofa Fees will have to be paid as such fee is non-refundable.

As a pilgrim of Travel Routers my signature above acknowledged that, I have read, understood, and agree with all the foregoing.

OTHER REQUIREMENTS

- Each applicant must have a passport with validity of at least six (6) months after arrival date.
- The passport of each applicant should have at least two empty visa pages adjacent to each other.
- Each applicant must submit eight (8) recent passport size color photographs with white background.

OUR CHECKLIST

Applicant's passport submitted	Yes ☐	No ☐
Passport meets six months validity	Yes ☐	No ☐
Eight passport colour photograph submitted	Yes ☐	No ☐
Service Agreement properly executed	Yes ☐	No ☐
Application Approved	Yes ☐	No ☐

If application is rejected, give reason(s)

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Official Signature

Date